



3/13/2020

Dear Bothwell Clinic Patient :

We are committed to the safety and wellbeing of all our patients and co-workers, we are carefully monitoring the COVID-19 pandemic and are in constant communication with the Pettis County Health Department as well as the latest recommendations from the Centers for Disease Control. We want you to feel confident and comfortable when visiting any one of our clinics or outpatient areas.

While we have always had stringent cleaning procedures in place, we are taking additional precautions to keep our patients safe. Before you enter an exam room, all horizontal surfaces and doorknobs have been wiped with a Sani-Cloth germicidal disposable wipe. This is an approved disinfectant that kills on contact a wide variety of bacteria, bloodborne pathogens, and viruses, including the coronavirus. We have increased cleaning protocols of our waiting rooms.

If you are coughing or sneezing, please ask for a mask upon arrival. We can also provide hand sanitizer for your use. If you believe you may have been exposed to someone that is infected with the coronavirus, please call your clinic before arriving. Symptoms include fever, cough, and shortness of breath. Since we are in the middle of flu season, we will first rule out flu prior to any testing being done for coronavirus.

Where it is possible, we are dividing our waiting rooms into two areas: one for those who are coughing and have a respiratory illness and another area for everyone else.

We have advised our employees to stay home if exhibiting flu-like symptoms and will follow any public health recommendations for isolation or quarantine if needed.

Anyone in Missouri who has questions about the coronavirus is encouraged to call a special toll free number operated by the Dept. of Health and Senior Services – this line is answered 24 hours a day. 1-877-435-8411.

We value you as a patient and appreciate the trust you have put in us.

A handwritten signature in blue ink, appearing to read "Lori Wightman", with a horizontal line extending to the right.

Lori Wightman, RN, FACHE

CEO Bothwell Regional Health Center

**GET WELL. STAY WELL. BOTHWELL.**

601 East Fourteenth Street | Sedalia, MO 65301 | PHONE: 660-826-8833 | WEB: [www.brhc.org](http://www.brhc.org)