

JULY 2018

BILLBOARD



A MONTHLY NEWSLETTER FOR EMPLOYEES AND FRIENDS OF BOTHWELL REGIONAL HEALTH CENTER



SENSE OF SECURITY

Bothwell restructures security department

One of Bothwell's strategic goals for Fiscal Year 2019 has been to revamp security at the hospital. For several months senior leadership met to map out a new direction for the department.



John DeGonia

The top goal was to restructure security in a way that would best ensure the welfare of employees, patients and the public. Rather than continue to contract with an outside company to provide security guards, the hospital decided to make officers Bothwell employees. One of the first hires earlier this year was John DeGonia as director of security.

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**EMPLOYEE OF
THE MONTH**
Margaret Benson

**PATIENT FINANCIAL
SERVICES DEPARTMENT**
A record low AR days in June

REACHING OUT
Bothwell out and about
in the community



Bothwell Security Officer Todd Nappe, left, discusses the day's duties with Security Chief John DeGonia, right, at the Emergency Department entrance to the hospital.

SECURITY, From Page 1 ►

DeGonia most recently served as Chief of Police for the past 12 years for the City of Sedalia. Since starting at Bothwell, DeGonia has been involved in hiring several of the new security guards.

"The guidelines and qualifications are stringent for the hiring of security officers," he said. "The staff is comprised of retired police officers, corrections officers and armed security from other hospitals. We also have a former director of security from another hospital."

DeGonia said that for years, hospitals typically did not have armed security officers. Today, though, more and more hospitals are using armed security to better prepare for and prevent any armed encounters.

"The staff is comprised of retired police officers, corrections officers and armed security from other hospitals."

— John DeGonia

"First and foremost, our words and our demeanor are the best weapons against someone making things difficult in the hospital," DeGonia said. "We seek first to treat them with respect and offer them options to help the situation."

PATIENT FINANCIAL SERVICES

Department celebrates lowest 'AR' days in Bothwell history

During the last week of June, Bothwell's Patient Financial Services Department held a weeklong celebration to acknowledge all the hard work and dedication the department's employees put in to attain a big goal. The goal was to rein in "Accounts Receivable Days," which refers to the amount of time it takes between registering an account and the account's being paid in full.

"We achieved this goal and we had the lowest AR days in the history of Bothwell Regional Health Center," said Diana O'Connor, director of Patient Financial Services. "It was a lot of hard work, persistence and a complete team effort with the Health Information Management Department to make it happen."



Bothwell's Patient Financial Services staff posed for a photo outside their office building during a weeklong celebration of the department's attaining its goal of decreasing the number of days patients' invoices were outstanding before they were collected.



BOTHWELL VOLUNTEER DAY AT THE MISSOURI STATE FAIR

Thank you to everyone who has volunteered to staff the water pavilions at the Missouri State Fair on Saturday and Sunday, Aug. 11-12.

Last year, the hospital started a new tradition of Bothwell Volunteer Day at the State Fair. We covered all the shifts for all six water pavilions. This year, we've expanded, with our people staffing the water pavilions for two days.

If you're at the fair on Aug. 11-12, be sure to stop by and tell our volunteers thank you!

EMPLOYEE OF THE MONTH

Margaret Benson

Margaret Benson is the BRHC Employee of the Month for July. Benson, a registered nurse in 2 Southwest, was praised in her nomination for her conscientious attention to detail and for her nursing knowledge.

“She has a positive, friendly and approachable attitude,” the nomination said. “Her knowledge of the nursing profession drives her to work through challenges head-on with determination and expertise.”

According to the nomination, Benson is a “team player” who never lets her colleagues down.

“Margaret never cuts corners with literally any aspect of her job,” the nomination added. “She completes all tasks accurately and correctly, even when no one is watching.”

Congratulations, Margaret, on being named Employee of the Month for July.



Margaret Benson

NOMINATE A COLLEAGUE FOR EMPLOYEE OF THE MONTH

Express your appreciation for a job well done and nominate a coworker to be recognized as Employee of the Month.

Nomination forms can be found on the Intranet by selecting the “Forms” tab at the top of the site, then selecting “Human Resources/Education,” then “EOM Nomination Form.”

Fill out the nomination form, being sure to include how your nominee meets all the Standards of Behavior. Then sign your name and the date, and send the completed form to the Human Resources Department.



COMMUNITY OUTREACH

HEALTHY U CLASS REACHES 6-MONTH MARK

The Healthy U Class of 2018 recently updated their progress in the members' year-long weight-loss initiative.

A project of the Healthy Living Action Group in Sedalia, Healthy U is a community wellness program designed to inspire and motivate Pettis County residents to adopt healthier lifestyles. The Healthy Living Action Group includes Bothwell Regional Health Center, Katy Trail Community Health, Pettis County Health Center, Boys and Girls Clubs of West Central Missouri, and University of Missouri Extension. HLAG is one of three coalitions formed by the Sedalia Area Chamber of Commerce Blue Ribbon Health and Wellness Subcommittee.

Some of the big losers so far in 2018 are Justin Hubbs, who has lost 60 pounds, and Matt LaCasse, who has



The Healthy U Class of 2018 has reached its 6-month mark on a yearlong quest to learn and adopt healthy lifestyles. Front row, from left: Katie Stanley-Dietzman, Theresa Ramsey, Rachel Hammers, Matt LaCasse, and Jean Hesse. Back row, l-r: Sara Schell, Jill Billingsley, Stephanie Foster, Ed Wells, Sarah Todd, and Justin Hubbs.

lost 45 pounds. Also, Sarah Todd, Theresa Ramsey and Jean Hesse have lost about 30 pounds each. Other class members have significantly increased flexibility and decreased their mile-run times.

BOTHWELL OFFICIALS GIVE HOSPITAL UPDATE TO OPTIMIST CLUB



Bothwell Regional Health Center was well represented in July at the Sedalia Noonday Optimist Club. Above, Jimmy Robertson, Bothwell president and chief executive officer, discussed hospital operations on Tuesday, July 31. Earlier this month, Chief Nursing Officer Rose McMullin, top right, and Janet Bombella, bottom right, director of Women's Healthcare at Bothwell, also spoke to the group.

NEW EMPLOYEES

Samantha Candelas	Bothwell Family Health
Cassie Clemons	Environmental Services
Mary Drenon	Progressive Care
Emily Dunnavant	Ear, Nose & Throat Clinic
Barbara Fain	Dietary
Marilyn Hall	Patient Financial Services
Katie Hill	Admitting
Khelcey Hyde	Progressive Care
Timothy Jackson	Security
Jessica Jones	Environmental Services
Joshua Keeran	Environmental Services
Lillie Keinath	Environmental Services
Jana Kennedy	Case Management
Justin May	Pharmacy
Bailey Norman	Dietary
Kendra Parker	2 Southwest
Michaela Parrish	Environmental Services
Megan Ray	OB/GYN
Holly Rehmer	Dietary
Missy Swope	2 Southwest
Carole Townsend	Surgery

STAR AWARDS

Patty Bock	Women's Healthcare
Kelly Bolin	Skilled Nursing
Mary Box	Emergency Department
Trudy Clawson	Pharmacy
Carlos Crisol	Emergency Department
Morgan Finkle	Progressive Care
Lori Gano	Progressive Care
Jan Henson	Nursing Administration
Sarah Hopper	Critical Care
Charolett Johnson	Respiratory Therapy
Janice Johnson	Women's Healthcare
Heather Kaneko	Progressive Care
Shasta Nardi	Skilled Nursing
Amy Pangburn	Progressive Care
Tammie Peace	Respiratory Therapy
Lilya Plotnic	Orthopedics
Gaylene Salazar	Respiratory Therapy
Leslie Shapley	Progressive Care

CELEBRATE WORLD BREASTFEEDING WEEK

Bothwell is sponsoring a "World Breastfeeding Week" celebration from 4-6 p.m. on Wednesday, Aug. 1, at Smallcakes in Sedalia.

The cupcake and creamery shop at 3040 Broadway, Suite 390, will provide free mini "smash cakes" and ice cream while supplies last. Informational materials on breastfeeding will be available from Baby Café, which provides free resources for pregnant or breastfeeding mothers, Bothwell's Women's Health and Pettis County WIC. The event is free and open to the public.



HELP WITH ALZHEIMER'S

The Alzheimer's Association is presenting a free "Community Conversation" Aug. 2 about memory loss, dementia and Alzheimer's disease.

This is an opportunity for anyone to learn more about Alzheimer's and memory loss.

The "Community Conversation" will be from 6-8 p.m. at the Bothwell Education Center at 600 E. 14th St.

Registration is requested and you can register by calling the Alzheimer's Association at 800-272-3900 or by going to its website at alz.org/greatermissouri.



FOUNDATION NEWS

Foundation donations more than \$38,000 for first half of year

Since the beginning of 2018, the Bothwell Foundation has provided funding for the following:

3D Mammo Final Pledge Payment to BRHC	\$ 7,843
Cancer Department - Ensure for Patients	\$ 500
Cancer Department - Patient Assistance	\$ 1,000
Cancer Department - Gas Gift Cards	\$ 1,000
Cancer Department - Cancer Survivors Day	\$ 1,000
Wound Clinic - Gas gift cards for patients	\$ 300
SNU - iPad and accessories	\$ 1,126
2SW and Pediatrics - Whiteboards	\$13,125
Total	\$25,894

Community Funding:

Benton County Hospice	\$ 556
Crossroads Hospice	\$ 556
Jim Spring Golf Tournament - AED	\$ 2,000
Medical Careers Scholarships	\$ 4,000
Pat Gaunt Nursing Scholarships	\$ 5,342
Total	\$ 12,454

Total donated since Jan. 1, 2018 \$ 38,348

For additional funding request information and an application, visit the IntraWeb or contact Lauren Thiel at ext. 7786.

*Funding requests must be approved by department director and a member of the Senior Leadership Team prior to submission.

Thank you to our Logo Wear Store customers!

Bothwell Logo Wear Store purchases total \$1,810, of which \$526 has been donated back to the Foundation. Thank you to these people who have made purchases:

Debbie Anderson	Michele Laas
Shelby Bergman	Susan Lamb
Kelly Bolin	Kristin Largent
Jessica Craig	Lori Lea
Andrew Darrah	Tiffany Lumpe
Aaron Davis	Stephanie Mallory
John DeGonia	Abigail Murray
Glenda DeKeyser	Diana O'Connor
Kelly Glascock	Blaire Riley
Alicia Hofstetter	Shirley Schlobohm
Sandra Jerome	Cassy Staples



Stafford Swearingen
Matt Triplett
Jennifer Unkel
Ashley Walters
Shawn West
Sarah Young

If you would like to join the list above and place your Logo Wear order, go to www.brhc.org/BothwellLogoWear.

In Memory Of

The following memorials were received:

Additional gifts in memory of John Best:

Janet Kindle
Danny and Teresa Mahnke
Mike and Joy Simon
Cheryl Swift

Thank you

I would like to thank everyone for all their support at the passing of my son, Bradley O'Connor, on June 29. Your kindness and condolences are appreciated.

— Diane O'Connor

AUGUST

BIRTHDAYS



Gia Kuhns.....	1
Chris McIntyre	2
Heather Kaneko	2
Chase Belnap.....	2
Julia Vykhovanets	2
Katelan Meyers.....	2
Ashley Alexander	2
Susan Roe	3
Diana Sharp	3
Jody Pritchard	3
Odjie Bautista	3
Lisa Wells	3
Kris Freeman	3
Kelly Bolin	3
Erica Kammerich	3
Stephanie Mallory	4
Caroline Green	4
Becky Wienert.....	5
Kim Hagan	5
Dover Biery	5
Jami Sleeper	6
Beth Everts.....	7
Olga Jaquez	7
Derek Johnson	7
Tabitha Strathman	7
Pauline Billingsley	8
Bonnie Talbott.....	8
Amy Vandaveer	8

Macayla Johnson	8
Angie Doyle.....	9
Haley Montgomery	9
Daryl McNew	10
Debbie Williams	10
Jennifer Porter	11
David White	12
Sara Jones-Cordray	12
Alecia Anderson	12
Denise Hoffmann.....	13
Christy Harms.....	13
Dustin Bell.....	13
Ernie Lancaster.....	14
Janet Kempf	14
Jennifer Smith.....	14
Ellen Stevens.....	15
Jackie Dabney	15
Taylor Eckhoff.....	16
Irina Lopez	17
Inna Galchenko	17
Irina Borynets	18
Glenda Dekeyser	19
Cassy Staples	19
David Jasper	20
Bobbi Dorr	20
Jeany Anderson	20

Mary Galvan.....	21
Margie Hartford	21
Vasiliy Mitrofanov	22
Rob Ayers	22
Ruth Ann Cramer	22
Janet Kindle.....	24
Jessica Craig	24
Julie May	25
Rebecca Clifton.....	26
Ed Smith	27
Maggie Schaffer	27
Heather Woolery	27
Rose McMullin	28
Tiffany Lumpe.....	28
Katie Almus.....	28
Lindsey Woodall	28
Christina Schnakenberg...	29
Shelby Carney.....	29
Chance Johnson	29
Haylee Hageman.....	29
Angie Longan.....	30
Kelley Mitchell	30
Samantha Candelas.....	30
Paula Diggins	31
Shelly Harms.....	31
Rocio Rodriguez	31